

2023

VILLANITAS HOA



COURT USE
SURVEY

OVERVIEW

The Villanitas HOA has proactively sought feedback through a survey intended to provide an understanding of the tennis and pickleball user wants, needs and expectations as they apply to access/reservations, court striping & maintenance, future budgetary considerations, and overall experience.

Ten of the 205 member/owners responded to the survey, which was officially open from September 4 through October 5, with 100% of respondents identifying as using the court. The survey was publicized through the Fall 2023 Newsletter which was hand-delivered to all households, as well as posted with an active weblink on the Villanitas HOA website.

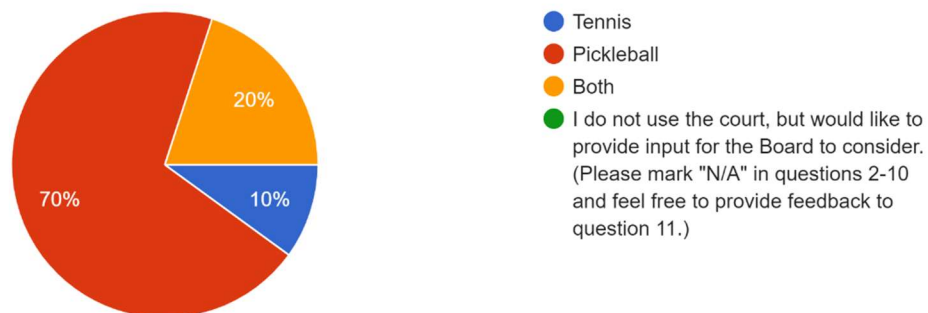
Results were compiled after the close of the survey, including verbatim responses to open-ended questions.

This information is intended to provide Villanitas Board of Directors with a better understanding of the concerns of the tennis and pickleball community as it applies to the survey.

SURVEY RESULTS

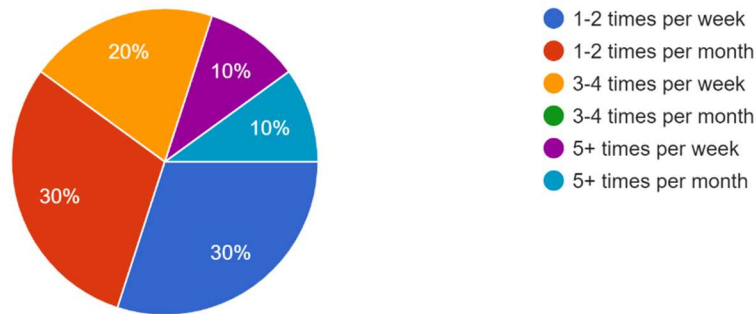
1. How are you using the court?

10 responses



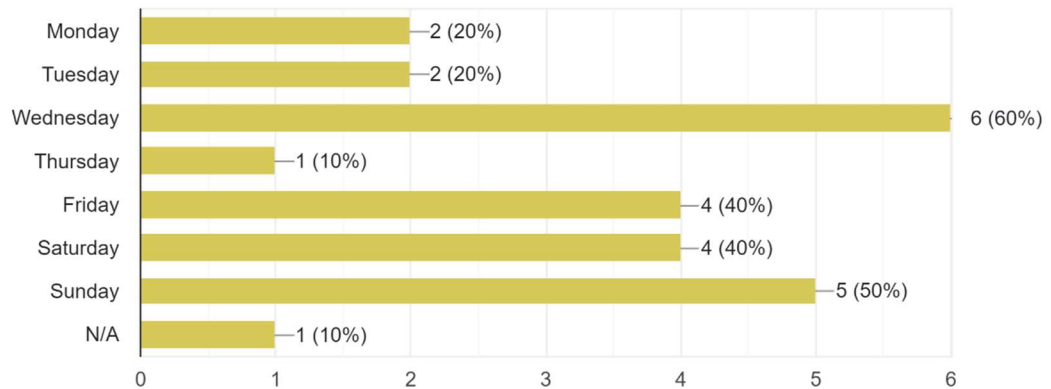
2. How many times a week/month do you play?

10 responses



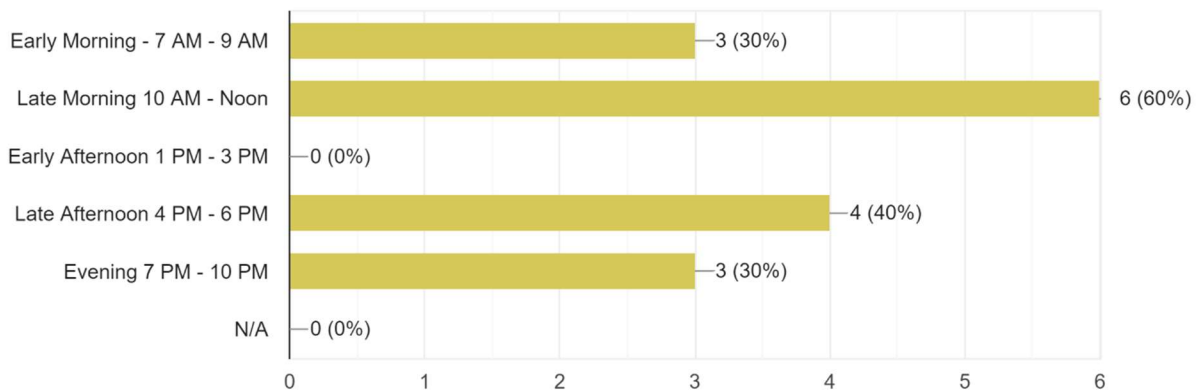
3. Which day(s) of the week do you usually play?

10 responses



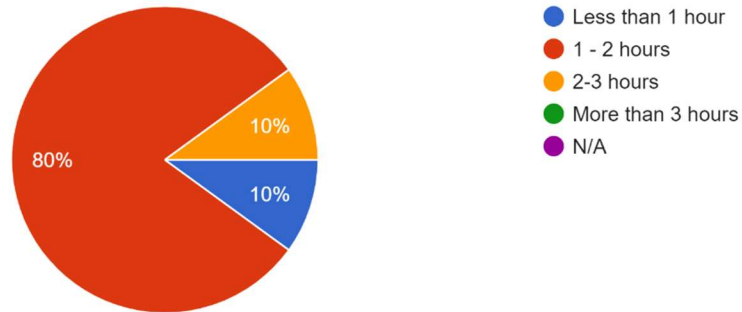
4. What time of day do you usually play?

10 responses



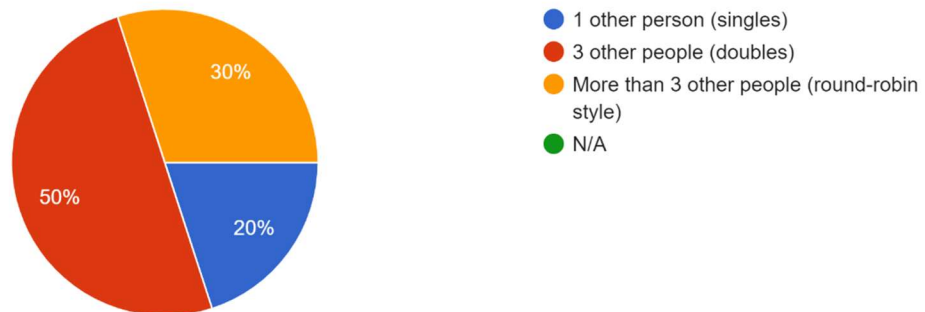
5. How long do you typically spend playing in a single day or session?

10 responses



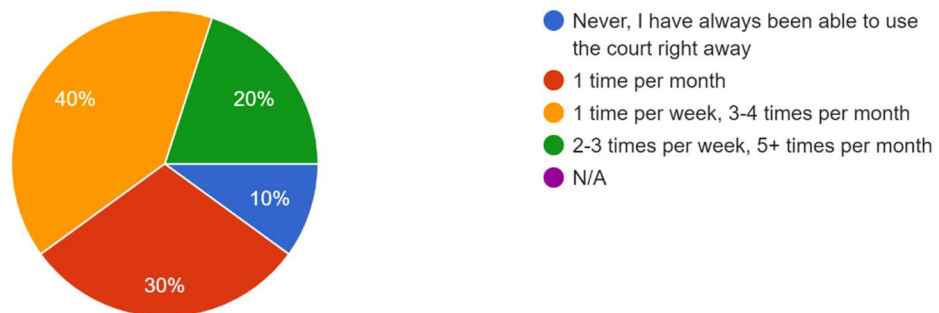
6. How many people do you most often play with?

10 responses



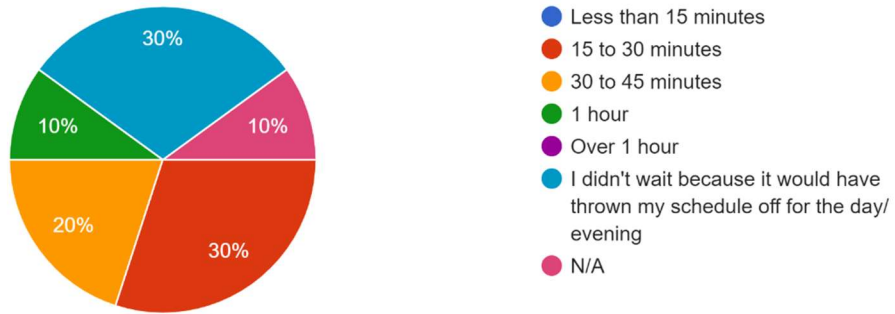
7. How often have you arrived at the court to find it was already in use?

10 responses



8. How long have you had to wait for your turn to use the court?

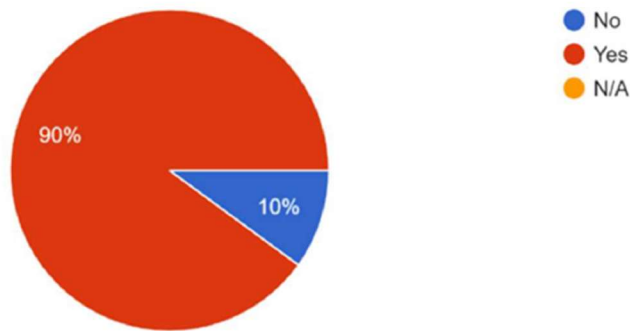
10 responses



9. The Board is exploring cloud-based subscription options for a court reservation system. This could be an app on your phone or device that would allow you to reserve either the tennis or pickleball court. It would serve two purposes: 1) Give you security that when you arranged a time to play, you can. 2) Give the HOA data on court usage which can be used to develop a budget and schedule for proper court maintenance (cleaning, sweeping, repairs, etc.) and understand tennis vs. pickleball usage.

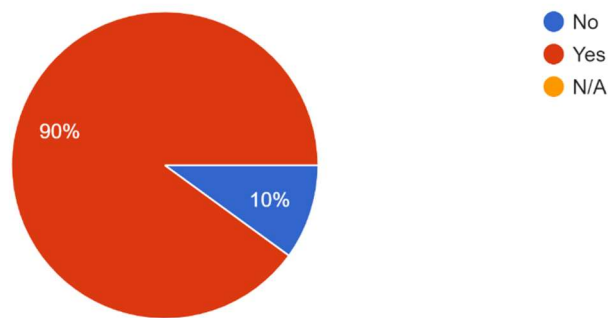
Would you be open to using a reservation platform for these 2 purposes?

10 responses



10. Based on your opinion or use of the court, should the Board add a second pickleball net to allow for both pickleball courts to be used simultaneously?

10 responses



11. Are there any additional comments you would like to share about the Villanitas HOA court and its usage?

a. It would be great to unlock the benches and move both facing each pickle ball court as no one can sit and watch because of where they are located and you cannot see the courts when playing pickle ball. We have to bring up chairs each time. Also: when it rains, dirt and mud flow onto the courts because the planter is higher than the level of the court. Thanks for the survey!

b. The courts are great. Just add a second pickleball net and it would solve a lot of waiting time issues.

c. Please do both of these, add a net and a reservation system. It's what the community wants.

d. If there is enough demand for another net, it seems like good use of funds. However, given the recent press about residents taking pickleball court operators, including HOAs, to task for pickleball noise, I am not sure if adding another court/net would be problematic in the long run. If I lived next to the courts, I would probably prefer to keep it limited to one net. As it is, I am able to hear pickleball play at my house which nowhere near the park. As for reservation system - it seems like a good idea but how will it be enforced? Granted - my husband and I are not rabid players - we just have gone over to dink around and not really play with others, so we have limited experience in use.

e. These answers are not entirely correct because I essentially stopped using the court due to its being unavailable due to people playing pickleball whenever I stopped by. I've been playing tennis at public courts in Carlsbad instead. If there is some sort of sign-up sheet be sure to require that ALL players in a group must leave the court at the end of their time, otherwise different members of a group will sign up for consecutive sessions so that they can continue to play on the same court. I've seen this happen at other courts. Also, please note that the wheels on the portable net are damaging the court surface.

f. Sign up genius works great